April 19, 2011

Michael Chase
Enpointe Technologies

Dear Michael,

Quest Software is pleased to announce that you have achieved the designation of a Certified Quest vWorkspace Administrator by passing the certification exam and demonstrating proficiency with installing and configuring the product.

Certification Benefits:
- Recognition of Expertise - Your product expertise is formally recognized through this program and available to a select few.
- Credibility - You can position your technical expertise with your prospects, employers, and clients.
- Better Success Ratio – You will possess a higher level of confidence and success rate for field engagements.

Your expertise imposes certain responsibilities on you as a designated technical lead by providing internal first-tier support to your colleagues. This is something Quest strongly encourages as it builds internal expertise within your company while minimizing the number of tickets opened with Quest Technical Support. Furthermore, the Desktop Virtualization Group Expert Community Site offers a conduit to other Subject Matter Experts for current product updates and problem resolution. Click here to visit the Official Quest Software Desktop Virtualization Group Blog or visit the Quest vWorkspace Community website.

Thank you for your continued interest in and support for Quest Software solutions.

Sincerely,

Nicole Yox, Director, Worldwide Partner Enablement